

Company Policy

TABSEER Company is a 3rd party Conformity Assessment Body specialized in providing product certification services according to ISO/IEC 17065:2012, technical regulations and international standards and inspection services according to ISO/IEC 17020:2012, ILAC P15:2020 and international standards.

Tabseer is an independent company that carries out its activities with objectivity as a 3rd party company. We are committed to be a trusted partner for our clients by providing services that comply with international standards, accurately meet their needs, and adhere to the highest standards of impartiality, We are responsible for maintaining the impartiality of all services provided (product certification and inspection "Type A"), and we do not allow any commercial, financial, or other pressures to influence our impartiality. Also, we ensure confidentiality of information between our employees and clients and operate without discrimination at all stages of service delivery, this is achieved through the implementation of precise and professional processes according to updated methods, certification schemes, and relevant standards.

Tabseer follows the principle of equal opportunity and fair treatment in its relationship with clients, ensuring no discrimination against any applicant in the certification and inspection processes.

Our Commitment to Quality

The implementation of this policy is carried out by senior management members, led by the CEO and supported by the rest of the team. Our commitment to quality and customer satisfaction is reflected through the following values:

- Fulfilling customer requirements
- Continuously auditing and improving certification processes through established principles
- Reinforcing and supporting the capabilities of resources through continuous training, knowledge sharing, and supervision of relevant personnel
- Technology, innovation and continuous development- utilizing modern technologies to improve the quality and efficiency of services provided, such as digital tools and data analysis
- Sharing common goals and monitoring relevant action plans
- Ensuring continuous progress through internal and external audits

OUR PRINCIPLES

- Compliance with international standards
- Customer focus and meeting customer expectations
- Impartiality and transparency
- Full confidentiality
- Non-discrimination
- Providing continuous training to employees

- g) Depending on the competence and commitment of individuals to enhance the company's efficiency
- h) Carrying out processes collaboratively and encouraging continuous improvements
- i) Plans for Continuous Improvement

Top management "CEO" is committed to full compliance with this declaration and continuously monitors its proper implementation.

CEO

Mansour Al Qahtani

