



## **Company Policy**

TABSEER Company is a 3<sup>rd</sup> party Conformity Assessment Body specialized in providing product certification services according to ISO/IEC 17065:2012, technical regulations and international standards and inspection services according to ISO/IEC 17020:2012, ILAC P15:2020 and international standards.

TABSEER strives for continuous improvement of its conformity processes. We believe that our quality system, supported by our expertise and resources, ensures the continual delivery of high quality, added value services offered and delivered to its clients.

TABSEER is independent company and taking activities impartially being a 3rd party company, and its responsible for maintaining impartiality of all services provided (Product certification and inspection "Type A") to the clients and does not allow commercial, financial, or other pressures to compromise impartiality.

TABSEER follows the principle of equal opportunity and fair treatment in its relationship with clients and does not discriminate against any applicant in matters of certification and inspection procedures.

## **Our Commitment to Quality:**

We are committed to providing clients with a comprehensive, timely and objective assessment of products and services. This is accomplished by carrying out accurate and professional processes according to the updated methods, certification schemes and related applicable standards.

The implementation of this policy is performed by the members of the top management, led by the company CEO and supported by the rest of the team members. Our commitment to quality and customer satisfaction reflected through the following values:

- a) Fulfilling customers' requirements.
- b) Continuously auditing and improving certification operations through known principles.
- c) Reinforcing and supporting resources' capabilities through continuous training, sharing knowledge and supervision of related personnel.
- d) Sharing common objectives and monitoring relevant action plans.
- e) Ensuring continuous progress through internal and external audits.

By following these values, all employees will be able to contribute to TABSEER's first objective "Customer Focus".

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## **OUR PRINCIPLES**

- a) Meeting customer's expectations.
- b) Providing continuous training to employees.
- c) Depending on the competence and commitment of individuals to increase the company's efficiency.
- d) Carrying out processes collaboratively and encouraging continuous improvements.

Top management "CEO" is committed to full compliance with this declaration and continuously monitors its proper implementation.

Emad Essa

CEO

